RETURN NOTE

A return must be sent back within 14 days after receipt of the goods and giving reasons. Excluded from the return are items for which something else is expressly noted. A return is accepted only for new and unworn goods that are returned to us in the original packaging. Defects or the absence of an item must be reported in advance at contact@aeleila.com to ensure the total refund of the purchase price. If the return period of 14 days is exceeded, the return will be sent back to the buyer.



Please download this return note, print it and fill it out. Send the return note back to us together with the jewellery.



Repack the items in your shipping bag or appropriate package. Please make sure to pack the pieces carefully and that no friction between materials occurs.



Go to a parcel store of your choice and send it to:

AELEILA GbR, Kanalstraße 17, 80539 München, Germany

PRODUCT	QTY	REASON FOR RETURN

Reason for Return:

1) The item is damaged 2) Does not meet my expectations 3) The size doesn't fit 4) Not as shown in the picture 5) Delay in delivery 6) Wrong item delivered

